Inter-agency Co-operation
In The Provision Of Services
And Supports For Travellers

Joe Horan, County Manager
South Dublin County Council

21st February, 2006

The Battle to Achieve Outcomes

Breaking the Vicious Circle

- Fast track Accommodation
- Local action plan to deliver integrated services to Travellers
- Pilot sites selected (Oldcastle and Kiltipper) for action plan
- Combat resistance to accepting geographical spread of sites/housing
- Tackle Illegal Dumping
- Ease pressure on Elected Members through the Planning Process
- Work to resolve Intimidation on Sites
- Conflict of Targeted Services Versus Inclusion
- Countering bad publicity
- Anti-social behaviour on sites and surrounding areas
- Create baseline data

The Travellers Voice

Outcomes

The Inter Agency Approach

Travellers in South Dublin

498 Families - 1824 People
40 Group Housing Schemes
70 Residential Caravan Parks
82 Temporary sites awaiting permanent
42 in emergency accommodation

Plus 120 opted for standard housing
Objective: Implement Policies Already Agreed

National High Level Group on Travellers

South Dublin County Management Group for Delivery of Integrated Traveller Services

Kiltipper Project Team

Oldcastle Project Team

Ballycragh Project Team

St Aidans Project Team

South Dublin County Management Group for Delivery of Integrated Traveller Services

Chaired Jointly by SDCC County Manager and Regional Health Executive CEO

Membership also includes

- Director of Housing South Dublin County Council
- Regional Manager FAS
- Principal Officer Department of Education & Science
- Youth Services Officer County Dublin VEC
- Chief Superintendent of Garda Siochana
- Assistant Regional Manager Department of Social & Family Affairs
- Regional Manager Probation and Welfare Service
- South Dublin County Development Board

Oldcastle Group Project Membership

- Director of Social Inclusion, South Western Area Health Board
- ALO for Travellers, Co. Dublin VEC
- Administrative Officer, TAU, South Dublin County Council
- Manager, Department of Education & Science, South Dublin Co. Regional Office
- Visiting Teacher, Department of Education and Science
- Local Office Manager, Department of Social and Family Affairs
- Social Worker, South Dublin County Council
- Senior Staff Officer, TAU, South Dublin County Council
- Accommodation Worker, Clondalkin Traveller Development Group
- Integration Project Co-Ordinator, Cresa Care
- Inspector, Garda Siochana, Clondalkin
- Sergeant, Garda Siochana, Clondalkin
- Probation Officer, Probation and Welfare Service
- Social Inclusion Manager, Health Board
- Superintendent Community Welfare Officer, Health Board
- Visiting Outreach Services, Health Board
- Senior Development Officer, Fas
- Rapid Co-Ordinator, North Clondalkin
- Social Welfare Inspector, Department of Social and Family Affairs
- Health Promotion Unit, South Western Area Health Board
New accommodation Group Project
Membership

Director of Social Inclusion, South Western Area Health Board
Social Inclusion Officer, South Western Area Health Board
Community Welfare Officer, South Western Area Health Board
Community Welfare Officer, South Western Area Health Board
Director of Public Nursing, South Western Area Health Board
Superintendent Officer, Health Board Traveller Unit
Inspector, Garda Síochána
Project Manager, Tallaght Traveller Community Development Project
Higher Executive Officer, Department of Education and Science
County Youth Development Officer, Co. Dublin VEC
FAS
Local Office Manager, Department of Social and Family Affairs
Administrative Officer, South Dublin County Council
Senior Staff Officer, South Dublin County Council
Social Worker, South Dublin County Council

Issues arising at South Dublin County Management Group for Delivery of Integrated Traveller Services

- Traveller Accommodation Plan 2004–2008 – All Agencies
- Operational Group – All Agencies
- Employment and Training Initiatives – Lead Agency FAS with Human Resources SDCC
- Illegal Money Lending – Lead Agency Department of Social & Family Affairs
- Youth Diversion Projects – Lead Agency Garda Síochána
- Other Male Opportunities – Lead Agency South Dublin County Council
- Pilot Education Project Brookfield – Lead Agency Department of Education & Science with Mothale (SDCC)
- Anti Social Behaviour Issues – Lead Agency South Dublin County Council with Garda Síochána

<table>
<thead>
<tr>
<th>Location</th>
<th>No. of meetings in 2004</th>
<th>No. of meetings in 2005</th>
<th>No. of meetings in 2006</th>
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</thead>
<tbody>
<tr>
<td>Oldcastle Park</td>
<td>1</td>
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<tr>
<td>Kiltipper/ Belgard Park</td>
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<tr>
<td>Steeple View</td>
<td>1</td>
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<tr>
<td>Kilmallock Rd</td>
<td>1</td>
<td>1</td>
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<tr>
<td>Oldcastle Group</td>
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36 Meetings over 20 Months Duration
Co-operation between agencies

- TOTAL NUMBER OF IMPOUNDED VEHICLES TO DATE
  - 69 vehicles stopped at checkpoints by South Dublin County Council
  - 17 vehicles impounded in 2003
  - 52 vehicles impounded to date in 2004
  - Fees for the impounding and storage of vehicles, as well as the removal of waste from vehicles recovered by SDCC, to date, amount to €115,722.35

Clean up costs
- Oldcastle Park 2004 - €277,000
- Lynch's Lane 2004 - €511,000
- Oldcastle Park 2006 - €166,000
- Almost €1m in 18 month period

TYMON LANE

CHERRYFIELD RESIDENTIAL CARAVAN PARK
INTEGRATED HOUSING DEVELOPMENT AT DALETREE

Redevelopment of former halting site

Community Centre
WHITESTOWN WAY - EMERGENCY FACILITY

SERVICE UNIT

St. Maelruans
Existing Site...
<table>
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<tr>
<th>Status of Accommodation under Traveller Accommodation Programme 2005 -2008</th>
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</thead>
<tbody>
<tr>
<td>Completed – 27</td>
</tr>
<tr>
<td>On Site – 33</td>
</tr>
<tr>
<td>At Tender Stage – 20</td>
</tr>
<tr>
<td>At Tender Preparation Stage – 30</td>
</tr>
<tr>
<td>Part 8 Planning Process Complete – 61</td>
</tr>
<tr>
<td>At Design Stage – 30</td>
</tr>
<tr>
<td>At Concept Stage - 25</td>
</tr>
</tbody>
</table>

- 27% Built or Under Construction
- Plus another 49% Approved through Statutory Planning Process
- Preliminary Stage 24%

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**Employment Project**

**The Process**

- Invitation to support groups to identify young travellers
- Information Day – Off Site
- Field Trip – Meet Supervisors,depots,work Locations
- Informal Interview/Selection Process – Off Site
- Induction – (1) At Start Of Training And (2) At Start Of Work Experience
- Two Way Pact = Complete Programme – Get Employment
- Remuneration
- SAME WORK AS GENERAL STAFF – SELECT AREA WHERE EVIDENCE OF WORK IS VISIBLE E.G. LANDSCAPING/PLANTING AT ROUNDABOUT - Pride
- Softly/Softly Approach At Start – Incremental Intro To Rules And Regulations
- Support/Early Response To Problems
- Mentor/Continuous Evaluation/Performance
- GRADUATION DAY FOR PARTICIPANTS AND FAMILIES - Pride
South Dublin County Council
Training/Employment Initiative

- 8 successfully completed
- 7 in full employment
  - General Duties – Parks Department
- 2 Full time clerical staff
  - Customer Care and Libraries
- 2 Temporary Clerical Staff – with Leaving Certificate – HR and Law
- 1 Full time Clerical staff – IT
- 2 part-time Clerical Staff – literacy training

South Dublin County Council Initiative

- **Participants views**
- Information day and selection process created trust
- Work locations convenient
- Work varied
- Graduation ceremony important – pride
- Enjoy working with Council
- Want more training
- Would recommend the scheme to others
Presentation of Certificates
16th November, 2005

Dublin Region Proposals

• Dublin - Trav Act group
• Sustainable Opportunities/Employment
• Childcare Training – 4 places – 1 filled
• Security Company – Event Security - Regulated/Training
• Construction Waste Collection/Recycling – Regulated
• Traveller Site Management – Feasibility Study – International Experience
• Courier Company
• Graffiti Removal Programme

A Positive Signal To Support Teachers
Co Library / Travellers Culture

- Young Traveller’s Craft Work Exhibition
- Tallaght Traveller’s Development Photographic Exhibition
- Traveller Women’s Video Project
- Travellers Arts and Crafts Exhibition from St. Basil’s Training Centre
- A Traveller’s Story: traditional storytelling and crafts sessions with Travellers from Pavee Point at Castletymon Library.
- Clondalkin Travellers Development Group has exhibited photographs in the ‘Oidhreacht’ competition at Ballyroan Library.
- “Over the Bridge” An exhibition of paintings by North Clondalkin Women’s Group, on display in the Library.
- Presentation of books from Clondalkin Library to Traveller women from the Deansrath halting site.
- Net D@ys

Getting There First

- Project Led By Pat Ryan, Asst Principal, Dept of Social Welfare
- Sharing Experience with National Traveller MABS
- Developing an Early Warning System
Outcomes

- Solving the Accommodation problem
- Tackling Traveller Health Issues
- Education Attainment
- Real Job Opportunities
- Family Enterprise
- Tackling Illegal Activity
- Celebrating Culture
- Measuring Outcomes
- Benchmarking Progress

For information on any aspect of this presentation, email jhoran@sdublinco.ie